

Ramart Systems — Marketplace Terms Addendum (Contra & Other Platforms)

****Applies to:**** purchases made through third-party marketplaces

****Provider:**** Ramart Systems

****Contact:**** info@ramartsystems.com

****Effective date:**** 5.8.2026

****Version:**** 1.0

1) Relationship with marketplace terms

This Addendum supplements Ramart Systems Terms of Purchase and Use. Marketplace platform terms (e.g., Contra) also apply to transactions and account operations.

Where mandatory platform terms conflict with this Addendum, platform -required rules control only to the extent required by that platform.

2) Product and service descriptions

The product/service description in the marketplace listing, proposal, or offer forms part of the commercial agreement.

3) Delivery and acceptance

Delivery is complete when Ramart Systems provides agreed digital access/deliverables through the platform channel, repository access, download link, or agreed transfer method.

Customer must review deliverables promptly and report material issues within 7 days.

4) Revisions and scope control

If revisions are included, revision limits and scope are as stated in listing/proposal.

Requests outside scope are treated as change requests and may require additional fees/time.

5) Payment and fees

Payments are handled per marketplace billing rules. Any platform fees, payout timelines, or escrow mechanics are governed by platform policy.

6) Refunds/disputes

Refund/dispute handling follows marketplace policy and any mandatory local law.

For digital products and delivered custom work, refunds are limited once delivery/access is provided, unless required by law or expressly committed in writing.

7) Support in marketplace context

Support commitments remain as published in Ramart Systems support policy and listing-specific terms.

Marketplace messaging may be used as support channel where practical.

8) IP and license in marketplace transactions

All IP/license provisions in Ramart Systems Terms and Copyright Policy apply equally to marketplace purchases unless superseded by an explicit signed assignment agreement.

9) Compliance and acceptable use

Customer agrees not to use deliverables in unlawful, infringing, deceptive, or abusive contexts and not to violate platform acceptable-use rules.

10) Contact

Questions, clarifications, and legal notices: info@ramartsystems.com